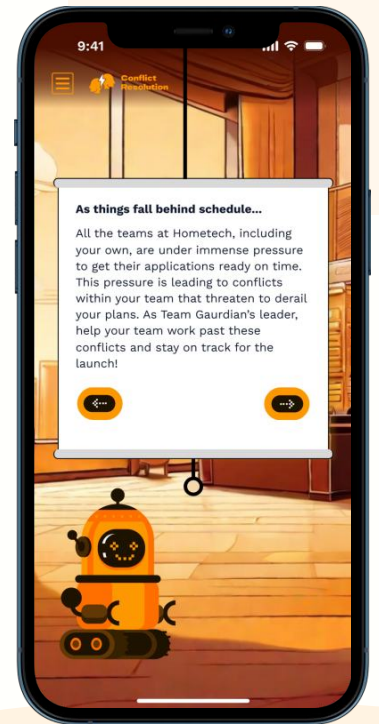


Resolving Conflicts Successfully

Conflict Resolution **Simulation**

Conflicts are inevitable in a workspace. Despite their best efforts, people fail to resolve conflicts successfully, leading to despair, frustration, and strained relationships at work. While we view conflicts negatively, they can present positive opportunities for an organization to grow and improve.

People with conflict resolution skills can transform disagreements into opportunities for innovation, build stronger relationships, and ultimately achieve success. This course will assist your learners in developing the skills necessary for resolving conflicts amicably and effectively leading to a more productive and efficient work environment for everyone.



Learning Outcomes



- Understand how conflicts affect organizations and individuals.
- Develop best practices to resolve conflicts effectively.
- Transform conflicts into opportunities for growth and innovation.
- Apply the learning and analyze actions in a simulated environment

Business Outcomes



- Enhance conflict resolution skills among teams.
- Build stronger relationships through effective conflict resolution
- Create a conflict-resilient workplace for optimal performance

Ideal for



- For ICs as part of onboarding and campus-to-corporate trainings
- For FTMs as part of trainings on core team management skills
- For middle managers and leaders as part of leadership training