

# GenAI Edge: Creating Impact at Work



Although GenAI is now part of mainstream vocabulary, it is yet to be utilized to its fullest extent in organisations due to lack of awareness, trust and capabilities. This simulation-powered course will help learners understand how to use GenAI tools to enhance their productivity and the impact of their work, leading to win-win outcomes for individuals, teams and organisations!

## Charting Team's Rise to Excellence

While GenAI is broadly accessible to everyone, organizations are struggling to find proficient users. To drive both responsible and impactful usage, organizations need to invest in training people on GenAI right from a conceptual understanding of its capabilities and limitations to the practical application of input and output. Organizations that are able to do this successfully will be able to realize the true scale of benefits offered by GenAI's potential.

## Key Takeaways

- Build foundational GenAI literacy
- Understand capabilities, limitations and possibilities of GenAI
- Develop strategies for safe and ethical use of GenAI
- Leverage GenAI for enhancing effectiveness and efficiency



The GenAI Edge simulation utilizes a conversational approach, allowing learners to freely engage and evaluate their GenAI readiness by trying to address various GenAI-related challenges and questions. Through personalized, real-time feedback on their responses, users will be able to pinpoint strengths and growth areas to focus on as they continue to become more adept at using GenAI.

## Course Outline

- Icebreaker: thoughts about GenAI
- Evolution of AI
- Facts and fiction about AI
- AI vs. GenAI
- How GenAI works
- Ethical concerns and safeguards when using GenAI
- Basics of approach to prompt engineering
- Ensuring quality when using GenAI
- Impact of GenAI on productivity, processes, and people
- Riding the GenAI wave for you and your team
- Personal roadmap to GenAI readiness

## Skills Covered

- GenAI Literacy
- Ethical Decision-making
- Adaptive Learning
- GenAI Integration

## Learning Format



ILT  
(WORKSHOP)



VILT  
(WEB BASED)



SELF-PACED  
COURSE